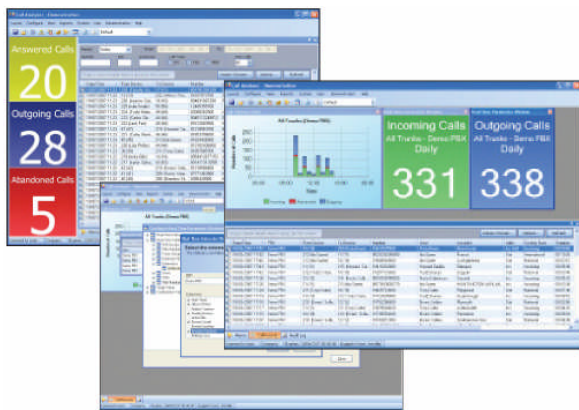


# Call Management

## Call Analyser Lite 32/Pro 32 /Pro 100

### Call Management Software

- ☞ Monitor & Analyse time spent on the phone
- ☞ Identify call time, date, duration & numbers
- ☞ Identify under & over achieving employees
- ☞ Monitor inbound, outbound & abandoned calls
- ☞ Requires installation to call logging port
- ☞ Entry Software for 32 extensions (Lite 32)
- ☞ As above but for 100 extensions (Pro 100)



## Voice Announcer

### A building block for unified messaging

- ☞ Voice Announcer for all ISDN lines
- ☞ Date and time scheduler to match business hours
- ☞ Compatible with all PABX's
- ☞ Passes calls to internal extension
- ☞ Interactive Auto Attendant
- ☞ Call Queuing with progress information
- ☞ Music & announcements during queuing
- ☞ Call statistics and logging
- ☞ 2 or 4 port ISDN 2 or ISDN 30



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## 957 Business Meeting Recorder

### Designed to eliminate minute taking and dictation



- ☞ Mark important parts of conversation using remote control
- ☞ USB sockets-2
- ☞ Ethernet socket for network connection
- ☞ Stereo /dual mono mic input
- ☞ Analogue and digital outputs
- ☞ Optical out
- ☞ Line out
- ☞ Rear line out
- ☞ Centre /subwoofer out
- ☞ Loudspeaker mono out