

# Call Recording

Our ranges of products suit every requirement for telephone recording from a single channel recording onto a local PC to the largest Call Centre.

Whether your requirement is for compliance including FSA and PCI.

Monitoring Staff performance

Monitoring Nuisance Callers

Monitoring Customer Service

Recording instruction for greater speed, accuracy and detail

Protection of staff from abusive /difficult customers

Emergency services Command and Control

“ Good quality recordings of voice conversation and of electronic communication assist firms and the FSA in the detection of inappropriate behaviour, and its investigation and punishment. From March 2009 many Traders, Dealers, Hedge Fund Managers and brokers will be required to record their phone conversations ”

Financial Services Authority



We will have a system to suit coupled with our many years of experience in the Voice Recording Industry to advise you on the best solution for your business.

Our Multi Channel Recording Systems also include the benefit of Call Management with real time Call Analytics in Graphical Format.

